THE DRIVER–GUIDES ASSOCIATION

The Professional Association of Blue Badge Driver-Guides

Indicative rates for Driver Guided tours: Up to 31st March 2028

Tour description	Time (hours)	1 to 3 Passengers	4 to 6 Passengers	7 to 8 Passengers
London Half Day	4	£585	£610	£640
Windsor Castle or Hampton Court Half Day	5	£685	£715	£740
Hever Castle or Chartwell	6	£760	£795	£825
Thames Valley & Chilterns	6	£760	£795	£825
Oxford or Cambridge only	6	£790	£825	£850
Stonehenge only	6	£795	£835	£875
London Classic Full Day	8	£835	£875	£920
Bath only	8	£1,010	£1,055	£1,110
Chartwell and Hever Castle	9	£905	£940	£985
Leeds Castle & Chartwell or Hever Castle	9	£905	£940	£985
Gardens of Kent / Surrey / Sussex	9	£905	£940	£985
Windsor Castle & Hampton Court	9	£910	£950	£995
Oxford or Cambridge	9	£935	£980	£1,040
Canterbury & Leeds Castle or Chartwell	9	£980	£1,035	£1,070
Oxford & Blenheim Palace	10	£970	£1,030	£1,065
Windsor Castle & Oxford	10	£1,000	£1,050	£1,095
Canterbury & Dover	10	£1,015	£1,060	£1,115
Cambridge & Ely or Duxford	10	£1,015	£1,060	£1,115
Brighton & Arundel	10	£1,015	£1,060	£1,115
Downton Abbey – Highclere & Bampton	10	£1,015	£1,060	£1,115
Windsor Castle & Stonehenge	10	£1,040	£1,090	£1,145
Stonehenge & Winchester or Salisbury	10	£1,040	£1,090	£1,145
Stonehenge & Avebury	10	£1,040	£1,090	£1,145
Cotswolds	10	£1,050	£1,110	£1,160
Oxford & Stratford	10	£1,070	£1,135	£1,180
Cotswolds & Stratford or Warwick Castle	10	£1,070	£1,135	£1,180
Stonehenge & Bath – Long Day	12	£1,255	£1,315	£1,370
Extended / Overnight tours. Up to 150 miles per day	8	£925	£970	£1,025
Guide's overnight expenses (per night)		£190	£190	£190
Extra time (per hour)		£93	£100	£105
Extra distance (per mile)		£1.40	£1.48	£1.53

- These tours are a selection of the most popular options and tour combinations from a London base. We specialise in tailoring itineraries to suit your interests and preferences.
- The fees are only indicative of those that members of the DGA are likely to charge for these specific services, considering factors such as vehicle type and the length, timing and type of tour.
- Foreign language supplement for tours not conducted in English: Half Day **£35** Full Day **£60**
- Prices are **per vehicle**, not per person and are based on starting and finishing in Central London.
- Rates include parking charges, road tolls and the London congestion charge
- Rates exclude entrance charges (guides usually get complimentary admission), meals & drinks or any gratuities.
- Half day tours are either in the morning or the afternoon. Morning tours are expected to finish by 13.00 and afternoon tours are not expected to start before 13.30.

Terms and Conditions

Confirmation of services
25% non-refundable deposit confirms the booking.
The balance is due 28 days before the first booked touring date.
When a booking is confirmed a contract exists between the client and the guide.

Supplement for Public Holidays
25 December - £240 for a half day and £393 for a full day.
Good Friday, Easter Day, Easter Monday, 26 December & 1 January - £120 for a half day and £197 for a full day.

Cancellation
If a confirmed booking is cancelled, the following charges, plus any unrecoverable expenditure (e.g. pre-booked hotels or tickets) will apply:
At any time: loss of 25% deposit.
Two weeks' notice or less: 50% of the total fee
One week's notice or less: 75% of the total fee
48 hours' notice or less: 100% of the total fee.

The DGA is not responsible for cancellations due to unscheduled closures by third party suppliers, or events beyond its control, but it will take all possible steps to offer an alternative. Nor is it liable for any loss, accident, injury or damage to clients and their personal effects.

In the event of your Guide considering that you should not attempt to do a specific tour - for example because of unexpected adverse weather - and there is no mutually agreeable alternative tour, you will receive a full refund for any monies paid for guide services.

The DGA's cancellation policy will not be varied to accommodate clients who cancel tours because of conditions prevailing outside the UK. Such costs should be recovered from clients' Travel Insurer.

The Driver-Guides Association strongly recommends that all clients have suitable travel insurance to cover any losses that may arise from cancellations.

Driver-Guide Licences and Insurance
DGA guides are all covered by public liability insurance. Their vehicles are all insured for private hire or hire and reward use and they hold the correct driver and vehicle licences as required by their local public authority.

Children
Children under 17 should be accompanied by a responsible adult at all times during a tour, except by prior agreement.

Seat Belts and Child Seats
UK law requires seatbelts to be worn by all occupants of a moving vehicle.

Please provide appropriate child car seats for babies and small children. With advance notice your Driver Guide may be able to supply a suitable child seat at an extra charge.

No Smoking
UK law forbids smoking and vaping in any Private Hire Vehicle.

Extending a tour
If clients wish to extend their tour beyond the agreed booked time, this is normally possible, subject to agreement about the additional costs this will incur.

Problems and Complaints
Problems and complaints should be addressed firstly to the DGA Secretary in writing. As the DGA operates under the law of the UK, any disputes that cannot be resolved amicably will be subject exclusively to the jurisdiction of UK courts.