



# THE DRIVER-GUIDES ASSOCIATION

The Professional Association of Blue Badge Driver-Guides

Indicative rates for Driver Guided tours: 1 April 2020 to 31 March 2021

Tour description	Time (hours)	Car / sedan Up to 3 pax	MPV 4-6 pax	MPV 7-8 pax
London Half Day	4	£410	£455	£465
Windsor Castle or Hampton Court Half Day	5	£485	£525	£550
Hever Castle or Chartwell	6	£510	£550	£575
Oxford or Cambridge only	6	£540	£585	£615
Thames Valley & Chilterns	6	£540	£585	£615
Stonehenge only	6	£585	£640	£670
London Classic Full Day	8	£595	£645	£675
Bath only	8	£745	£810	£850
Windsor Castle & Hampton Court	9	£645	£700	£730
Chartwell and Hever Castle	9	£655	£710	£750
Leeds Castle & Chartwell or Hever Castle	9	£655	£710	£750
Gardens of Kent / Surrey / Sussex	9	£655	£710	£750
Oxford or Cambridge	9	£675	£730	£770
Canterbury & Leeds Castle or Chartwell	9	£695	£755	£790
Windsor Castle & Oxford	10	£690	£750	£790
Oxford & Blenheim Palace	10	£690	£750	£790
Canterbury & Dover	10	£720	£785	£825
Cambridge & Ely or Duxford	10	£725	£785	£825
Brighton & Arundel	10	£730	£790	£830
Downton Abbey – Highclere & Bampton	10	£730	£795	£835
Windsor Castle & Stonehenge	10	£740	£805	£845
Stonehenge & Winchester or Salisbury	10	£750	£815	£855
Stonehenge & Avebury	10	£750	£815	£855
Cotswolds	10	£780	£850	£890
Oxford & Stratford	10	£785	£855	£900
Cotswolds & Stratford or Warwick Castle	10	£800	£870	£915
Stonehenge & Bath – Long Day	12	£890	£970	£1,015
Extended / Overnight tours. Up to 150 miles per day	8	£665	£725	£760
Guide's overnight expenses (per night)		£135	£135	£135
Extra time (per hour)		£65	£75	£75
Extra distance (per mile)		£1.00	£1.05	£1.10

- These tours are just a very small selection of the most popular options and tour combinations. We specialise in tailoring itineraries to suit your interests and preferences.
- The fees are only indicative of those that members of the DGA are likely to charge, considering factors such as length, timing and type of tour.
- Foreign language supplement for tours not conducted in English: Half Day **£30** Full Day **£50**
- Prices are **per vehicle**, not per person and are based on starting and finishing in Central London.
- Rates include parking charges, road tolls and the London congestion charge
- Rates exclude entrance charges (guides usually get complimentary admission), meals & drinks or any gratuities.
- Half day tours are either in the morning or the afternoon. Morning tours are expected to finish by 13.00 and afternoon tours are not expected to start before 14.00.

## Terms and Conditions

All members of the Driver-Guides Association are covered by personal public liability insurance. Their vehicles are all insured for private hire or hire and reward and they hold the correct licences required by their local public authority.

### Supplement for Public Holidays

25 December - £176 for a half day and £288 for a full day.

Good Friday, Easter Day, Easter Monday, 26 December & 1 January - £86 for a half day and £144 for a full day.

### Cancellation

During the current COVID-19 situation, if a confirmed booking is cancelled, the following charges, plus any unrecoverable expenditure (e.g. pre-booked hotels or tickets), will apply:

- Until two weeks before the first booked touring date: Full refund of fees.
- Two weeks' notice or less: 50% of the total fee.
- One week's notice or less: 75% of the total fee.
- 48 hours' notice or less: 100% of the total fee.

The DGA is not responsible for cancellations due to unscheduled closures by third party suppliers, or events beyond its control, but it will take all possible steps to offer an alternative. Nor is it liable for any loss, accident, injury or damage to clients and their personal effects.

In the event of your Guide considering that you should not attempt to do a specific tour - for example because of unexpected adverse weather - and there is no mutually agreeable alternative tour, you will receive a full refund for any monies paid for guide services.

The DGA's cancellation policy will not be varied to accommodate clients who cancel tours because of conditions prevailing outside the UK. Such costs should be recovered from clients' Travel Insurer.

The Driver-Guides Association recommends that all clients have suitable travel insurance to cover any losses that may arise from cancellations.

### Driver-Guide Licences and Insurance

DGA guides are all covered by public liability insurance. Their vehicles are all insured for private hire or hire and reward use and they hold the correct driver and vehicle licences as required by their local public authority.

### Children

Children under 17 should be accompanied by a responsible adult at all times during a tour, except by prior agreement.

### Seat Belts and Child Seats

UK law requires seatbelts to be worn by all occupants of a moving vehicle.

Please provide appropriate child car seats for babies and small children. With advance notice your Driver Guide may be able to supply a suitable child seat at an extra charge.

### No Smoking

UK law forbids smoking in any Private Hire Vehicle.

### Extending a tour

If clients wish to extend their tour beyond the agreed booked time, this is normally possible, subject to agreement about the additional expense this will incur.

### Problems and Complaints

Problems and complaints should be addressed firstly to DGA Reservations in writing. As the DGA operates under the law of the UK, any disputes that cannot be resolved amicably will be subject exclusively to the jurisdiction of UK courts.