



THE DRIVER-GUIDES ASSOCIATION

The Professional Association of Blue Badge Driver-Guides

Indicative rates for Driver Guided tours: 1 April 2019 to 31 March 2020

Tour description	Time (hours)	Car / sedan Up to 3 pax	MPV 4-6 pax	MPV 7-8 pax
London Half Day	4	£395	£435	£455
Windsor Castle or Hampton Court Half Day	5	£470	£515	£540
Hever Castle or Chartwell	6	£510	£550	£575
Oxford or Cambridge only	6	£515	£570	£605
Thames Valley & Chilterns	6	£540	£585	£610
Stonehenge only	6	£565	£615	£650
London Classic Full Day	8	£575	£620	£650
Bath only	8	£720	£775	£815
Windsor Castle & Hampton Court	9	£625	£675	£710
Oxford or Cambridge	9	£655	£710	£750
Leeds Castle/Chartwell/Hever (choice of 2)	9	£655	£710	£750
Kent/Surrey/Sussex Gardens, e.g. Sissinghurst or Wisley	9	£655	£710	£750
Canterbury & Leeds Castle or Chartwell	9	£655	£710	£750
Windsor Castle & Oxford	10	£675	£730	£765
Oxford & Blenheim Palace	10	£675	£725	£760
Brighton & Arundel	10	£690	£745	£780
Cambridge & Ely or Duxford	10	£690	£745	£780
Canterbury & Dover	10	£700	£755	£795
Downton Abbey – Highclere & Bampton	10	£710	£765	£800
Windsor Castle & Stonehenge	10	£720	£780	£815
Stonehenge & Winchester or Salisbury	10	£725	£780	£820
Stonehenge & Avebury	10	£725	£785	£820
Cotswolds	10	£755	£815	£855
Oxford & Stratford	10	£765	£825	£865
Cotswolds & Stratford or Warwick Castle	10	£775	£835	£880
Stonehenge & Bath – Long Day	12	£865	£930	£980
Extended / Overnight tours. Up to 150 miles per day	8	£635	£710	£750
Guide's overnight expenses (per night)		£135	£135	£135
Extra time (per hour)		£65	£75	£75
Extra distance (per mile)		£1.00	£1.05	£1.10

- These tours are just a very small selection of the most popular options and tour combinations. We specialise in tailoring itineraries to suit your interests and preferences.
- The fees are only indicative of those that members of the DGA are likely to charge, considering factors such as length, timing and type of tour.
- Foreign language supplement for tours not conducted in English: Half Day **£30** Full Day **£50**
- Prices are **per vehicle**, not per person. Charges based on starting and finishing in Central London.
- Rates include parking charges, road tolls and the London congestion charge
- Rates exclude entrance charges (guides usually get complimentary admission), meals & drinks or any gratuities.

Terms and Conditions

Confirmation

A non-refundable deposit of 25% is required to confirm a booking. The balance is payable 28 days before the first booked touring date.

When a guide accepts a booking, they will refuse other offers of work for the booked date.

Supplement for Public Holidays

25 December - £170 for a half day and £278 for a full day.

Good Friday, Easter Day, Easter Monday, 26 December & 1 January - £85 for a half day and £139 for a full day.

Cancellations

If a confirmed booking is cancelled, the following charges, plus any unrecoverable expenditure (e.g. pre-booked hotels or tickets) will apply.

- At any time: loss of 25% deposit
- 2 weeks' notice or less: 50% of the total fee
- 1 week's notice or less: 75% of the total fee
- 48 hours' notice or less: 100% of the total fee

The DGA is not responsible for cancellations due to unscheduled closures by third party suppliers, or events beyond its control, but it will take all possible steps to offer an alternative. Nor is it liable for any loss, accident, injury or damage to clients and their personal effects.

In the event of your Guide considering that you should not attempt to do a specific tour - for example because of unexpected adverse weather - and there is no mutually agreeable alternative tour, you will receive a full refund for any monies paid for guide services.

The DGA's cancellation policy will not be varied to accommodate clients who cancel tours because of conditions prevailing outside the UK. Such costs should be recovered from clients' Travel Insurer.

The Driver-Guides Association recommends that all clients have suitable travel insurance to cover any losses that may arise from cancellations.

Driver-Guide Licences and Insurance

DGA guides are all covered by public liability insurance. Their vehicles are all insured for private hire or hire and reward use and they hold the correct driver and vehicle licences as required by their local public authority.

Children

Children under 17 should be accompanied by a responsible adult at all times during a tour, except by prior agreement.

Seat Belts and Child Seats

UK law requires seatbelts to be worn by all occupants of a moving vehicle.

Please provide appropriate child car seats for babies and small children. With advance notice your Driver Guide may be able to supply a suitable child seat at an extra charge.

No Smoking

UK law forbids smoking in any Private Hire Vehicle.

Extending a tour

If clients wish to extend their tour beyond the agreed booked time, this is normally possible, subject to agreement about the additional expense this will incur.

Problems and Complaints

Problems and complaints should be addressed firstly to DGA Reservations in writing. As the DGA operates under the law of the UK, any disputes that cannot be resolved amicably will be subject exclusively to the jurisdiction of UK courts.