



THE DRIVER-GUIDES ASSOCIATION

The Professional Association of Blue Badge Driver-Guides

Indicative rates for Driver Guided tours: 1 April 2018 to 31 March 2019

Tour description	Time (hours)	Car / sedan Up to 3 pax	MPV 4-6 pax	MPV 7-8 pax
London short half day	3	£345	£395	£415
London Half Day	4	£375	£425	£445
Windsor Castle or Hampton Court Half Day	5	£450	£505	£525
Thames Valley & Chilterns	5	£450	£505	£525
Oxford only	6	£505	£560	£595
Stonehenge only	6	£545	£605	£640
Cambridge only	7	£545	£605	£640
London Classic Full Day	8	£545	£595	£640
Bath only	8	£645	£695	£735
Windsor Castle & Hampton Court	9	£615	£665	£700
Oxford or Cambridge	9	£645	£700	£740
Leeds Castle/Chartwell/Hever (choice of 2)	9	£645	£700	£740
Kent/Surrey/Sussex Gardens, e.g. Sissinghurst or Wisley	9	£645	£700	£740
Windsor Castle & Oxford	9	£645	£700	£740
Canterbury & Leeds Castle or Chartwell	9	£645	£700	£740
Oxford & Blenheim Palace	9	£645	£700	£740
Cambridge and Ely or Duxford	9	£675	£735	£770
Brighton & Arundel	9	£675	£735	£770
Canterbury & Dover	9	£675	£735	£770
Winchester or Salisbury & Stonehenge	9	£710	£770	£805
Stonehenge & Avebury	9	£710	£770	£805
Cotswolds	9	£710	£770	£805
Oxford & Stratford or Cotswolds	9	£710	£770	£805
Windsor Castle & Stonehenge	10	£710	£770	£805
Cotswolds & Stratford or Warwick Castle	10	£740	£805	£840
Stonehenge & Bath – Long Day	12	£830	£885	£930
Extended / Overnight tours. Up to 150 miles per day	8	£625	£710	£750
Guide's overnight expenses (per night)		£130	£130	£130
Extra time (per hour)		£65	£75	£75
Extra distance (per mile)		£1.00	£1.05	£1.10

- These tours are just a very small selection of the most popular options and tour combinations. We specialise in tailoring itineraries to suit your interests and preferences.
- The fees are only indicative of those that members of the DGA are likely to charge, considering factors such as length, timing and type of tour.
- Foreign language supplement for tours not conducted in English: Half Day **£30** Full Day **£50**
- Prices are **per vehicle**, not per person. Charges based on starting and finishing in Central London.
- Rates include parking charges and road tolls.
- Rates exclude entrance charges (guides usually get complimentary admission), meals & drinks or any gratuities.

Terms and Conditions

Confirmation

A non-refundable deposit of 25% is required to confirm a booking. The balance is payable 28 days before the first booked touring date.

When a guide accepts a booking, they will refuse other offers of work for the booked date.

Supplement for Public Holidays

25 December - £165 for a half day and £270 for a full day.

Good Friday, Easter Day, Easter Monday, 26 December & 1 January - £82.50 for a half day and £135 for a full day.

Cancellations

If a confirmed booking is cancelled, the following charges, plus any unrecoverable expenditure (e.g. pre-booked hotels or tickets) will apply.

- At any time: loss of 25% deposit
- 2 weeks' notice or less: 50% of the total fee
- 1 week's notice or less: 75% of the total fee
- 48 hours' notice or less: 100% of the total fee

The DGA is not responsible for cancellations due to unscheduled closures by third party suppliers, or events beyond its control, but it will take all possible steps to offer an alternative. Nor is it liable for any loss, accident, injury or damage to clients and their personal effects.

In the event of your Guide considering that you should not attempt to do a specific tour - for example because of unexpected adverse weather - and there is no mutually agreeable alternative tour, you will receive a full refund for any monies paid for guide services.

The DGA's cancellation policy will not be varied to accommodate clients who cancel tours because of conditions prevailing outside the UK. Such costs should be recovered from clients' Travel Insurer.

The Driver-Guides Association recommends that all clients have suitable travel insurance to cover any losses that may arise from cancellations.

Driver-Guide Licences and Insurance

DGA guides are all covered by public liability insurance. Their vehicles are all insured for private hire or hire and reward use and they hold the correct driver and vehicle licences as required by their local public authority.

Children

Children under 17 should be accompanied by a responsible adult at all times during a tour, except by prior agreement.

Seat Belts and Child Seats

UK law requires seatbelts to be worn by all occupants of a moving vehicle.

Please provide appropriate child car seats for babies and small children. With advance notice your Driver Guide may be able to supply a suitable child seat at an extra charge.

No Smoking

UK law forbids smoking in any Private Hire Vehicle.

Extending a tour

If clients wish to extend their tour beyond the agreed booked time, this is normally possible, subject to agreement about the additional expense this will incur.

Problems and Complaints

Problems and complaints should be addressed firstly to DGA Reservations in writing. As the DGA operates under the law of the UK, any disputes that cannot be resolved amicably will be subject exclusively to the jurisdiction of UK courts.