



THE DRIVER-GUIDES ASSOCIATION

The Professional Association of Blue Badge Driver-Guides

Indicative rates for Driver Guided tours: 1 April 2017 to 31 March 2018

| Tour description | Time (hours) | Distance (miles) | Car / sedan Up to 3 pax | MPV 4-6 pax | MPV 7-8 pax |
|---|--------------|------------------|----------------------------|----------------|----------------|
| London Overview tour | 3 | 20 | £ 330 | £ 380 | £ 400 |
| London Half Day | 4 | 20 | £ 360 | £ 410 | £ 430 |
| Windsor Castle or Hampton Court Half Day | 5 | 50 | £ 430 | £ 485 | £ 505 |
| Thames Valley & Chilterns | 5 | 100 | £ 435 | £ 485 | £ 505 |
| London – Short Day | 6 | 30 | £ 445 | £ 505 | £ 530 |
| Oxford only – quick visit | 6 | 120 | £ 485 | £ 540 | £ 570 |
| Stonehenge – quick visit | 6 | 180 | £ 525 | £ 580 | £ 615 |
| Day in London | 7 | 30 | £ 485 | £ 540 | £ 570 |
| Cambridge | 7 | 120 | £ 525 | £ 580 | £ 615 |
| London Classic Full Day | 8 | 40 | £ 525 | £ 580 | £ 615 |
| Bath only – quick visit | 8 | 250 | £ 620 | £ 670 | £ 705 |
| Windsor Castle & Hampton Court | 9 | 60 | £ 590 | £ 640 | £ 675 |
| Windsor Castle & Oxford | 9 | 140 | £ 620 | £ 675 | £ 710 |
| Leeds Castle/Chartwell/Hever (choice of 2) | 9 | 120 | £ 620 | £ 675 | £ 710 |
| Kent/Surrey/Sussex Gardens, e.g. Sissinghurst or Wisley | 9 | 130 | £ 620 | £ 675 | £ 710 |
| Canterbury & Leeds Castle or Chartwell | 9 | 140 | £ 620 | £ 675 | £ 710 |
| Oxford & Blenheim Palace | 9 | 150 | £ 620 | £ 675 | £ 710 |
| Brighton & Arundel | 9 | 160 | £ 650 | £ 705 | £ 740 |
| Cambridge & Ely or Duxford | 9 | 170 | £ 650 | £ 705 | £ 740 |
| Canterbury & Dover | 9 | 170 | £ 650 | £ 705 | £ 740 |
| Stonehenge & Avebury | 9 | 210 | £ 685 | £ 740 | £ 775 |
| Winchester or Salisbury & Stonehenge | 9 | 210 | £ 685 | £ 740 | £ 775 |
| Cotswolds | 9 | 230 | £ 685 | £ 740 | £ 775 |
| Oxford & Stratford or Cotswolds | 9 | 230 | £ 685 | £ 740 | £ 775 |
| Windsor Castle & Stonehenge | 10 | 180 | £ 685 | £ 740 | £ 775 |
| Cotswolds & Stratford or Warwick Castle | 10 | 250 | £ 715 | £ 775 | £ 810 |
| Stonehenge & Bath – Long Day | 12 | 255 | £ 800 | £ 860 | £ 895 |
| Extended / Overnight tours | 8 | 150 / day | £ 600 | £ 685 | £ 685 |
| Guide's overnight subsistence (per night) | | | £ 120 | £ 120 | £ 120 |
| Extra time (per hour) | | | £ 60 | £ 60 | £ 60 |
| Extra distance (per mile) | | | £ 2.00 | £ 2.31 | £ 2.32 |

- These tours are just a very small selection of the most popular options and tour combinations. We specialise in tailoring itineraries to suit your interests and preferences.
- The fees are only indicative of those that members of the DGA are likely to charge, considering factors such as length, timing and type of tour.
- Foreign language supplement for tours not conducted in English: Half Day **£ 30** Full Day **£ 50**
- Prices are **per vehicle**, not per person. Charges based on start and finish in Central London.
- Rates include parking charges and road tolls.
- Rates exclude entrance charges (guides usually get complimentary admission), meals & drinks or any gratuities.

Terms and Conditions

Confirmation

A non-refundable deposit of 25% is required to confirm a booking. The balance is payable 28 days before the first booked touring date.

When a guide accepts a booking, they will refuse other offers of work for the booked date.

Supplement for Public Holidays

25 December - £155 for a half day and £250 for a full day.

Good Friday, Easter Day, Easter Monday, 26 December & 1 January 2017 - £77.50 for a half day and £125 for a full day.

Cancellations

If a confirmed booking is cancelled, the following charges, plus any unrecoverable expenditure (e.g. pre-booked hotels or tickets) will apply.

- At any time: loss of 25% deposit
- Less than 2 weeks' notice: 50% of the total fee
- Less than 1 week's notice: 75% of the total fee
- Less than 48 hours' notice: 100% of the total fee.

The DGA is not responsible for cancellations due to unscheduled closures by third party suppliers, or events beyond its control, but it will take all possible steps to offer an alternative. Nor is it liable for any loss, accident, injury or damage to clients and their personal effects.

In the event of your Guide considering that you should not attempt to do a specific tour - for example because of unexpected adverse weather - and there is no mutually agreeable alternative tour, you will receive a full refund for any monies paid for guide services.

The DGA's cancellation policy will not be varied to accommodate clients who cancel tours because of conditions prevailing outside the UK. Such costs should be recovered from clients' Travel Insurer.

The Driver-Guides Association recommends that all clients have suitable travel insurance to cover any losses that may arise from cancellations.

Driver-Guide Licences and Insurance

DGA guides are all covered by public liability insurance. Their vehicles are all insured for private hire or hire and reward use and they hold the correct driver and vehicle licences as required by their local public authority.

Children

Children under 17 should be accompanied by a responsible adult at all times during a tour, except by prior agreement.

Seat Belts and Child Seats

UK law requires seatbelts to be worn by all occupants of a moving vehicle.

Please provide appropriate child car seats for babies and small children. With advance notice your Driver Guide may be able to supply a suitable child seat at an extra charge.

No Smoking

UK law forbids smoking in any Private Hire Vehicle.

Extending a tour

If clients wish to extend their tour beyond the agreed booked time, this is normally possible, subject to agreement about the additional expense this will incur.

Problems and Complaints

Problems and complaints should be addressed firstly to DGA Reservations in writing. As the DGA operates under the law of the UK, any disputes that cannot be resolved amicably will be subject exclusively to the jurisdiction of UK courts.